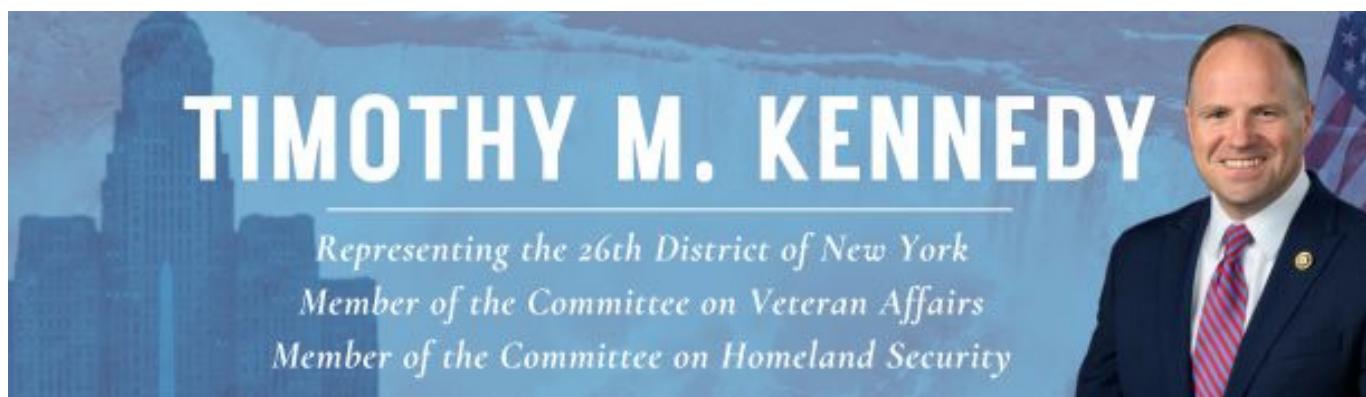




WESTERN NEW YORK

# Veteran Resource Guide

*Prepared by:*



CONTACT US:



716-852-3501



KENNEDY.HOUSE.GOV

# VETERAN ADMINISTRATION BENEFITS & RECORDS



## CONGRESSMAN TIM KENNEDY'S OFFICE

Our caseworkers are available to answer your questions or provide assistance with VA benefits, securing military medals, or navigating other federal agencies.

726 Exchange Street, Suite 601, Buffalo, NY 14210

Phone: 716-852-3501

## BUFFALO VA REGIONAL BENEFIT OFFICE

Help applying for benefits, disability claims, housing assistance, education, and career support. (by appointment only) 130 South Elmwood Ave., Suite 600, Buffalo, NY 14202 | Phone: 800-827-1000



## NYS DEPARTMENT OF VETERANS' SERVICES

Advises veterans & their families to ensure they receive benefits granted under the law.

Phone: 1-888-838-7697 to speak to an advisor

Visit: [veterans.ny.gov](http://veterans.ny.gov)

## ERIE COUNTY VETERAN SERVICE AGENCY

Works with Erie County veterans and their families to assist with applying for earned benefits. Erie County also offers a "Thank a Vet" discount program.

95 Franklin Street, Suite 800, Buffalo, New York 14202

Phone: 716-858-6363



## NIAGARA COUNTY VETERAN SERVICE AGENCY

Available to assist Niagara County veterans and their families with access to eligible services and information on Niagara County's "Thank a Vet" program.

175 Hawley St., Suite 100D, Lockport, NY 14094

Phone: 716-438-4090

# HEALTH & MENTAL HEALTH



## BUFFALO VA MEDICAL CENTER

For primary care and specialty medical services  
3495 Bailey Avenue, Buffalo  
Main phone: 716-834-9200  
Mental health care: 716-862-3117  
[www.va.gov/western-new-york-health-care/](http://www.va.gov/western-new-york-health-care/)



## BUFFALO VA CLINIC

Outpatient clinic for primary care  
2963 Main Street, Buffalo, NY 14214-1003  
Phone: 716-862-8865



## NIAGARA FALLS VA CLINIC

Outpatient clinic for primary care  
1300 Pine Avenue, Niagara Falls, NY 14301-1920  
Main phone: 716-862-8580  
Mental health care: 716-862-3117



## WEST SENECA VA CLINIC

Outpatient clinic for primary care  
968 Union Road, West Seneca, NY 14224-3438  
Main phone: 716-821-7815  
Mental health care: 716-862-3117



**Veterans  
Crisis Line**  
DIAL 988 then **PRESS 1**

## CRISIS HOTLINE

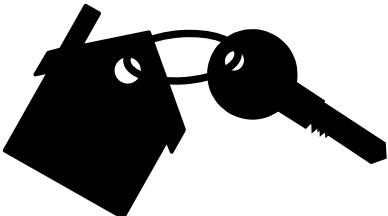
Veterans or members of the military, regardless of status, who are in crisis or may be contemplating suicide should dial 988 and press 1 or text 838255  
For more information visit: [www.veteranscrisisline.net](http://www.veteranscrisisline.net)



## BUFFALO VET CENTER

Confidential assistance for veterans, military & families in a non-medical setting. Services include counseling related to readjustment, PTSD, military sexual trauma, anxiety, and depression.  
2372 Sweet Home Road, Suite 1, Amherst, NY 14228  
Phone: 716-862-7350

# HOUSING & TRANSPORTATION



## VA HOME LOANS

VA Home Loans are provided by a private lender with VA backing to allow for favorable terms such as: low interest rates, limited closing costs & no Private Mortgage Insurance (PMI). Phone: 877-827-3702  
 Website: [www.benefits.va.gov/homeloans](http://www.benefits.va.gov/homeloans)

## FORECLOSURE AVOIDANCE

Help is available to veterans and surviving spouses who are having trouble making housing payments regardless of if you have a VA-backed loan.

Contact a VA loan technician at: 877-827-3702

Website: [www.va.gov/housing-assistance/home-loans/trouble-making-payments/](http://www.va.gov/housing-assistance/home-loans/trouble-making-payments/)

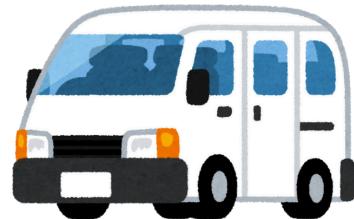


## SUPPORTIVE HOUSING

The U.S. Department of Housing & Urban Development - Veteran Administration Supportive Housing (HUD-VASH) program provides rental assistance and case management to veterans in need of housing assistance. Phone: 1-877-4AID VET (877-424-3838)  
 Website: [www.va.gov/HOMELESS/HUD-VASH.asp](http://www.va.gov/HOMELESS/HUD-VASH.asp)

## DISABLED AMERICAN VETERANS

The Disabled American Veterans (DAV) organization provides free transportation to and from WNY VA healthcare facilities. To arrange a ride call: 716-862-6544  
 Website: [www.va.gov/western-new-york-health-care/dav-vans-transportation-for-veterans/](http://www.va.gov/western-new-york-health-care/dav-vans-transportation-for-veterans/)

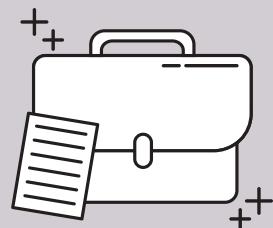


## NFTA - METRO & AIRPORT

Reduced fare cards Metro bus and rail cards are available to seniors 65+, people with disabilities.  
 Phone: 716.855.6611 | TTY / relay 711 or 800.662.1220.  
 Website: [metro.nfta.com/special-services/reduced-fares](http://metro.nfta.com/special-services/reduced-fares)

The Buffalo Niagara International Airport has a private “Freedom Lounge” for traveling veterans & military.  
 Website: [freedomlounge.nickelcity.net](http://freedomlounge.nickelcity.net)

# EMPLOYMENT & BUSINESS ASSISTANCE



## U.S. SMALL BUSINESS ADMINISTRATION

Serving 14 WNY counties, the SBA provides assistance with small business funding, counseling, federal contracting certifications, disaster recovery & more.  
 130 S. Elmwood Ave., Suite 540, Buffalo, NY 14202  
 Phone: 716-551-4301 | Website: [sba.gov/district/buffalo](http://sba.gov/district/buffalo)

## SMALL BUSINESS DEVELOPMENT CENTER AT BUFFALO STATE UNIVERSITY

Provides management and technical assistance to start-up and existing small businesses.  
 Phone: 716-878-4030 | Website: [sbdc.buffalostate.edu](http://sbdc.buffalostate.edu)

## SMALL BUSINESS DEVELOPMENT CENTER AT SUNY NIAGARA

Provides management and technical assistance to start-up and existing small businesses.  
 Phone: 716-210-2515 | Website: [niagaracc.suny.edu/sbdc](http://niagaracc.suny.edu/sbdc)



## BUFFALO EMPLOYMENT & TRAINING CENTER



A comprehensive American Job Center with specialized employment assistance for veterans.  
 Career center: 77 Goodell Street in Buffalo, New York  
 Phone: 716-856-5627 (JOBS)  
 Website: [workforcebuffalo.org/career-centers/betc](http://workforcebuffalo.org/career-centers/betc)

## NIAGARA'S WORKSOURCE ONE

One-stop resource for employment, re-employment and recruitment assistance.  
 1001 Eleventh Street, Niagara Falls, NY 14301  
 Phone: 716-278-8108  
 Website: [www.niagaracounty.com/worksorce\\_one/index.php](http://www.niagaracounty.com/worksorce_one/index.php)



# NEED HELP WITH A FEDERAL AGENCY?



**CONGRESSMAN KENNEDY'S OFFICE IS HERE TO HELP**

Visit: [kennedy.house.gov](http://kennedy.house.gov)

Click SERVICES & then HELP WITH A FEDERAL AGENCY & fill out the online form.

Or call Rep. Kennedy's office at: 716-852-3501

## MEMBER OF THE HOUSE COMMITTEE ON VETERANS' AFFAIRS

Congressman Tim Kennedy is a proud member of the House Committee on Veterans Affairs, where he fights to deliver the benefits and opportunities veterans and their families earned for the sacrifices made through their commitment to military service.



## VIETNAM WAR COMMEMORATIVE PARTNER

Congressman Tim Kennedy is a commemorative partner of the Vietnam War 50th Anniversary recognition program and is committed to honoring those who served during the Vietnam War era. Vietnam Veteran lapel pins are available through the Congressman's office, extending a lasting momento of a Nation's thanks.